
TOWN OF OAKVILLE – RECREATION & CULTURE DEPARTMENT
AQUATIC SERVICES JOB DESCRIPTION

Position Title: Cashier / Aquatics
Reports To: Recreation Coordinator – Aquatics
Pay Code: 8103

Current Revision: April 2019
Next Revision: April 2022

PRINCIPLE RESPONSIBILITY

Cashiers operate cash registers, POS machines to record and accept payment for purchase of "wet wares", literature, services and admissions. The cashier is responsible for initiating the screening process to ensure those gaining access to the pool understand and meet the recreational swim admission standard.

QUALIFICATIONS

Current within 2 years: LSS Bronze Cross
Satisfactory Police Information Check current within 30 days of submission
Current within 3 years: LSS Standard First Aid with CPR (Level C)

Note: All qualifications must be current for the entire program session (e.g. Fall, Winter, Spring, Summer) for which the employee has been hired. Verified copies of all awards must be kept on file with Aquatic Services.

PHYSICAL REQUIREMENTS

- Ability and fitness level to perform lifeguarding and rescue skills at or above the standard of their highest award.

PRIMARY DUTIES

- Maintains effective public relations employing tactful, polite and helpful demeanour. Educates the public with respect to water safety and Town policies and procedures.
- Responsible for access control during recreational swims.
- Continually aware of the patron/lifeguard ratio, and pool capacity at each facility where he/she works. Monitors number of patrons accessing the pool and keeps supervisor and lifeguards informed of current numbers.
- Initiates the screening process to ensure those gaining access to the pool understand and meet the recreational swim admission standard. A series of pre-determined questions are followed and judgements on how to proceed are made based on the answers received.
- Establish or identify price of goods, services or admission and tabulate bill using electronic or other cash register.
- Receive payment by cash, cheques, credit card or debit.
- Calculate total payments received at the end of the work shift and reconcile with total sales. Maintains complete and accurate records.
- May inventory and stock supplies or clean counter area.
- Responsible for securing the pool, directing emergency services, and maintaining crowd control during emergency situations.
- Performs water tests and pool maintenance as required while adhering to all WHMIS legislation as it applies to assigned duties.
- Other duties as assigned.

THE CASHIER MUST:

- Attend all staff training sessions pertinent to the position.
- Be available to fulfill the work schedules as posted.
- Wear the current Aquatic Services uniform and first aid pack at all times.
- Have an understanding of Town of Oakville policies, emergency procedures, and fire safety plan, and respond appropriately to all situations, executing proper rescue techniques and providing first aid where necessary.