

Department: Recreation and Culture
Key Business: Oakville Centre for Performing Arts
Service Area: Box Office

Service Provided	Unit of Measure	HST Y/N	2021 Base Fee	2022 Base Fee	2023 Proposed Base Fee	HST \$	2023 Fee (tax included)	Effective Date MMM-YY	Last Increase	2023 over 2022 \$ Change	2023 over 2022 % Change
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Service Area: Charge-backs: Box Office

Credit Card & Debit Card	per ticket	N	5.00%	5.00%	5.00%	N/A	5.00%	Sep-08	2008	\$0.00	0.0%
Ticket Exchange fee	per ticket	Y	\$3.54	\$3.76	\$3.98	\$0.52	\$4.50	Sep-23	2022	\$0.22	5.9%
PF (Processing Fee) - Handling Fee Portion: General Public Percentage - 10% of Advertised Price vs. max/ticket	per ticket	Y	\$3.54	\$3.75	\$3.95	\$0.51	\$4.46	Sep-23	2022	\$0.20	5.3%
CIF (Capital Improvement Fee) Capital Surcharge Portion: Percentage - 10% Advertised Price vs. max/ticket	per ticket	Y	\$0.88	\$0.88	\$0.88	\$0.11	\$1.00	Sep-10	2010	\$0.00	0.0%
Processing fee for comp tickets (first 50 tix free of CPF)	per ticket	Y	\$1.02	\$1.02	\$1.06	\$0.14	\$1.20	Sep-23	2021	\$0.04	4.2%
Consignment Restocking	per ticket	Y	\$0.60	\$0.62	\$0.66	\$0.09	\$0.75	Sep-23	2022	\$0.04	6.5%
Ticket Printing - Auditorium	per event	Y	\$130.94	\$134.00	\$140.00	\$18.20	\$158.20	Sep-23	2022	\$6.00	4.5%
Ticket Printing - Studio	per event	Y	\$52.38	\$53.00	\$56.00	\$7.28	\$63.28	Sep-23	2022	\$3.00	5.7%
Mailings to Patrons (on behalf of rental clients)	per piece	Y	\$2.00	\$1.86	\$1.77	\$0.23	\$2.00	Mar-23	2018	-\$0.09	-4.8%
Mailing tickets to Patrons	per order	Y	\$2.00	\$1.86	\$1.77	\$0.23	\$2.00	Mar-23	2018	-\$0.09	-4.8%
Admin fee - Report creation	per report	Y	\$13.88	\$14.16	\$15.00	\$1.95	\$16.95	Sep-23	2022	\$0.84	5.9%
Marketing e-blast	per email delivered	Y	\$0.13	\$0.13	\$0.13	\$0.02	\$0.15	Sep-23	2019	\$0.00	3.0%
Outlet sale setup charge	per event	Y	\$118.45	\$121.00	\$126.00	\$16.38	\$142.38	Sep-23	2022	\$5.00	4.1%
Outlet sale processing fee	per ticket	Y	\$3.24	\$3.32	\$3.54	\$0.46	\$4.00	Sep-23	2022	\$0.22	6.6%
Outlet sale processing fee (not for profit clients)	per ticket	Y	\$1.58	\$1.59	\$1.64	\$0.21	\$1.85	Sep-23	2022	\$0.05	3.0%
Lakeshore Road Electronic sign message	per 2 weeks	Y	\$183.31	\$186.73	\$195.00	\$25.35	\$220.35	Sep-23	2022	\$8.27	4.4%

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Service Area: Charge-backs: Front of House (FOH) and Technical

Dance Floor	per day	Y	\$295.40	\$302.00	\$316.00	\$41.08	\$357.08	Sep-23	2022	\$14.00	4.6%
Dance Floor (re-tape)	per application	Y	\$121.51	\$124.00	\$130.00	\$16.90	\$146.90	Sep-23	2022	\$6.00	4.8%
Front of House charge-back - Room Setup Lobby/Studio	per setup	Y	\$91.66	\$93.00	\$97.00	\$12.61	\$109.61	Sep-23	2022	\$4.00	4.3%
Front of House charge-back - Janitorial	Per performance	Y	\$97.42	\$99.00	\$103.00	\$13.39	\$116.39	Sep-23	2022	\$4.00	4.0%
Front of House charge-back - Janitorial (weekly maximum)	weekly	Y	\$290.16	\$296.00	\$309.00	\$40.17	\$349.17	Sep-23	2022	\$13.00	4.4%
FOH -Catering Surcharge	per person	Y	\$4.04	\$4.04	\$4.20	\$0.55	\$4.75	Sep-23	2021	\$0.16	4.0%
FOH Corkage / Liquor	per bottle	Y	\$20.85	\$20.85	\$21.75	\$2.83	\$24.58	Sep-23	2021	\$0.90	4.3%
FOH Corkage / Wine	per bottle	Y	\$16.03	\$16.03	\$16.75	\$2.18	\$18.93	Sep-23	2021	\$0.72	4.5%
FOH Corkage / Beer	per bottle	Y	\$3.16	\$3.16	\$3.30	\$0.43	\$3.73	Sep-23	2021	\$0.14	4.4%
FOH Corkage / Pop	per bottle	Y	\$0.60	\$0.60	\$0.63	\$0.08	\$0.71	Sep-23	2021	\$0.03	5.0%
FOH charge-back Security (4 hr minimum)	per hour	Y	\$37.71	\$38.50	\$40.00	\$5.20	\$45.20	Sep-23	2022	\$1.50	3.9%
FOH charge-back Merchandise Sales Commission	% of sales	N	15%	15%	15%	N/A	15%	Sep-15	N/A	\$0.00	0.0%
FOH charge-back Merchandise Sales Commission - OCPA provides seller	% of sales	N	20%	20%	20%	N/A	20%	Sep-15	N/A	\$0.00	0.0%
Hazer/Fog machine	per day	Y	\$59.71	\$61.00	\$64.00	\$8.32	\$72.32	Sep-23	2022	\$3.00	4.9%
Hazer/Fog machine	per week	Y	\$118.37	\$121.00	\$126.00	\$16.38	\$142.38	Sep-23	2022	\$5.00	4.1%
Off-site sound system (small) *requires Technician	per day	Y	\$295.40	\$301.00	\$315.00	\$40.95	\$355.95	Sep-23	2022	\$14.00	4.7%
Off-site sound system (large) *requires technician	per day	Y	\$1,178.45	\$1,201.56	\$1,250.00	\$162.50	\$1,412.50	Sep-23	2022	\$48.44	4.0%
Technical charge-back - Video Projector & Screen Setup	per day	Y	\$353.01	\$361.00	\$377.00	\$49.01	\$426.01	Sep-23	2022	\$16.00	4.4%

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Technical charge-back Pyrotechnical administration fee	per event	Y	\$271.31	\$277.00	\$285.00	\$37.05	\$322.05	Sep-23	2022	\$8.00	2.9%
Technical charge-back - Piano Tuning	Each	Y	\$194.84	\$199.00	\$205.00	\$26.65	\$231.65	Sep-23	2022	\$6.00	3.0%

Service Area: Charge-backs: Staff

Staff Charge-back Rates - House Manager	per hour	Y	\$45.00	\$46.00	\$48.00	\$6.24	\$54.24	Sep-23	2022	\$2.00	4.3%
Staff Charge-back Rates - Bartender	per hour	Y	\$33.00	\$33.75	\$35.25	\$4.58	\$39.83	Sep-23	2022	\$1.50	4.4%
Staff Charge-back Rates -Additional FOH staff	per hour	Y	\$18.30	\$18.75	\$19.50	\$2.54	\$22.04	Sep-23	2022	\$0.75	4.0%
Staff Charge-back Rates - Theatre Technician	per hour	Y	\$50.25	\$51.25	\$53.50	\$6.96	\$60.46	Sep-23	2022	\$2.25	4.4%
Staff Charge-back Rates - Box Office Clerk	per hour	Y	\$40.50	\$41.25	\$43.25	\$5.62	\$48.87	Sep-23	2022	\$2.00	4.8%
Staff Charge-back Rates - Additional Tech Supervisor	per hour	Y	\$59.75	\$61.00	\$63.75	\$8.29	\$72.04	Sep-23	2022	\$2.75	4.5%

Service Area: Rental Space: Lobby - prices now include minimum staff charge **

Subsidized Resident - Monday - Friday 9 am - 5 pm	per hour	Y	\$44.00	\$46.00	\$48.00	\$6.24	\$54.24	Sep-23	2022	\$2.00	4.3%
Subsidized Resident - Evenings and Weekends	per hour	Y	\$97.00	\$98.00	\$102.00	\$13.26	\$115.26	Sep-23	2022	\$4.00	4.1%
Subsidized Non-Resident - Monday - Friday 9 am - 5 pm	per hour	Y	\$86.00	\$89.00	\$93.00	\$12.09	\$105.09	Sep-23	2022	\$4.00	4.5%
Subsidized Non-Resident - Evenings and Weekends	per hour	Y	\$120.00	\$124.00	\$130.00	\$16.90	\$146.90	Sep-23	2022	\$6.00	4.8%
Standard Resident - Monday - Friday 9:00 am - 5:00 pm	per hour	Y	\$120.00	\$121.00	\$126.00	\$16.38	\$142.38	Sep-23	2022	\$5.00	4.1%
Standard Resident - Evenings and Weekends	per hour	Y	\$145.00	\$146.00	\$153.00	\$19.89	\$172.89	Sep-23	2022	\$7.00	4.8%
Standard Non Resident - Monday - Friday 9 am - 5 pm	per hour	Y	\$133.00	\$137.00	\$143.00	\$18.59	\$161.59	Sep-23	2022	\$6.00	4.4%
Standard Non Resident - Evenings and Weekends	per hour	Y	\$161.00	\$166.00	\$173.00	\$22.49	\$195.49	Sep-23	2022	\$7.00	4.2%

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Service Area: Rental Space: Main Auditorium

Subsidized Resident - Setup / REH / - 9 am - 12 midnight	per hour	Y	\$134.00	\$135.00	\$141.00	\$18.33	\$159.33	Sep-23	2022	\$6.00	4.4%
Subsidized Resident - Performance - 9 am -12 midnight	per hour	Y	\$247.00	\$249.00	\$260.00	\$33.80	\$293.80	Sep-23	2022	\$11.00	4.4%
Subsidized Resident Daily - 8 hour rate - 9 am - 12 midnight	per 8 hours	Y	\$1,435.00	\$1,449.00	\$1,513.00	\$196.69	\$1,709.69	Sep-23	2022	\$64.00	4.4%
Subsidized Resident Week - 3 Performances (maximum 12 hours per performance)	per 40 hours maximum	Y	\$4,923.00	\$4,972.00	\$5,198.00	\$675.74	\$5,873.74	Sep-23	2022	\$226.00	4.5%
Subsidized Resident Week - 4 Performances (maximum 16 hours per performance)	per 40 hours maximum	Y	\$6,180.00	\$6,242.00	\$6,500.00	\$845.00	\$7,345.00	Sep-23	2022	\$258.00	4.1%
Subsidized Non Resident - Setup / REH - 9 am - 12 midnight	per hour	Y	\$182.00	\$187.00	\$195.00	\$25.35	\$220.35	Sep-23	2022	\$8.00	4.3%
Subsidized Non-Resident - Performance	per hour	Y	\$330.00	\$340.00	\$355.00	\$46.15	\$401.15	Sep-23	2022	\$15.00	4.4%
Subsidized Non-Resident Performance 8 hour rate - 9 am -12 midnight	Daily	Y	\$1,854.00	\$1,910.00	\$1,995.00	\$259.35	\$2,254.35	Sep-23	2022	\$85.00	4.5%
Subsidized Non-Resident Week / 3 Performances	per 40 hour maximum	Y	\$6,443.00	\$6,636.00	\$6,930.00	\$900.90	\$7,830.90	Sep-23	2022	\$294.00	4.4%
Subsidized Non-Resident Week / 4 Performances	per 40 hour maximum	Y	\$8,040.00	\$8,281.00	\$8,661.00	\$1,125.93	\$9,786.93	Sep-23	2022	\$380.00	4.6%
Standard Resident - Setup / REH - 9 am - 12 midnight	per hour	Y	\$235.00	\$237.00	\$248.00	\$32.24	\$280.24	Sep-23	2022	\$11.00	4.6%
Standard Resident Performance	per hour	Y	\$438.00	\$442.00	\$462.00	\$60.06	\$522.06	Sep-23	2022	\$20.00	4.5%
Standard Resident Daily - 8 hour rate - 9 am -12 midnight	per 8 hours	Y	\$2,529.00	\$2,554.00	\$2,671.00	\$347.23	\$3,018.23	Sep-23	2022	\$117.00	4.6%
Standard Resident Week / 3 Performances	per 40 hour maximum	Y	\$8,380.00	\$8,464.00	\$8,853.00	\$1,150.89	\$10,003.89	Sep-23	2022	\$389.00	4.6%
Standard Resident Week / 4 Performances	per 40 hour maximum	Y	\$10,920.00	\$11,029.00	\$11,530.00	\$1,498.90	\$13,028.90	Sep-23	2022	\$501.00	4.5%

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Standard Non Resident - Setup / REH - 9 am - 12 midnight	per hour	Y	\$281.00	\$289.00	\$302.00	\$39.26	\$341.26	Sep-23	2022	\$13.00	4.5%
Standard Non-Resident - Performance	per hour	Y	\$527.00	\$543.00	\$567.00	\$73.71	\$640.71	Sep-23	2022	\$24.00	4.4%
Standard Non-Resident Performance - 8 hour rate / 9am -12 midnight	daily	Y	\$3,053.00	\$3,145.00	\$3,289.00	\$427.57	\$3,716.57	Sep-23	2022	\$144.00	4.6%
Standard Non-Resident Week / 3 Performances	per 40 hour maximum	Y	\$10,177.00	\$10,482.00	\$10,964.00	\$1,425.32	\$12,389.32	Sep-23	2022	\$482.00	4.6%
Standard Non-Resident Week / 4 Performances	per 40 hour maximum	Y	\$13,198.00	\$13,594.00	\$14,219.00	\$1,848.47	\$16,067.47	Sep-23	2022	\$625.00	4.6%

Service Area: Rental Space: Studio Theatre

Subsidized Resident - Setup / REH - 9 am -12 midnight	per hour	Y	\$67.00	\$68.00	\$71.00	\$9.23	\$80.23	Sep-23	2022	\$3.00	4.4%
Resident Non-Profit Performance - 9 am - 12 midnight	per hour	Y	\$101.00	\$102.00	\$106.00	\$13.78	\$119.78	Sep-23	2022	\$4.00	3.9%
Subsidized Resident - Social Event - 9 am - 12 midnight	per hour	Y	\$101.00	\$102.00	\$106.00	\$13.78	\$119.78	Sep-23	2022	\$4.00	3.9%
Subsidized Resident Daily Theatre - 9 am - 12 midnight	per 8 hours	Y	\$502.00	\$507.00	\$530.00	\$68.90	\$598.90	Sep-23	2022	\$23.00	4.5%
Subsidized Resident Week / 3 Performances	40 hour maximum	Y	\$2,095.00	\$2,116.00	\$2,213.00	\$287.69	\$2,500.69	Sep-23	2022	\$97.00	4.6%
Subsidized Resident Week / 4 Performances	40 hour maximum	Y	\$2,870.00	\$2,899.00	\$3,032.00	\$394.16	\$3,426.16	Sep-23	2022	\$133.00	4.6%
Subsidized Non-Resident / REH - 9 am -12 midnight	per hour	Y	\$98.00	\$101.00	\$105.00	\$13.65	\$118.65	Sep-23	2022	\$4.00	4.0%
Subsidized Non-Resident Performance - 9 am - 12 midnight	per hour	Y	\$122.00	\$126.00	\$131.00	\$17.03	\$148.03	Sep-23	2022	\$5.00	4.0%
Subsidized Non-Resident Social Event - 9 am - 12 midnight	per hour	Y	\$122.00	\$126.00	\$131.00	\$17.03	\$148.03	Sep-23	2022	\$5.00	4.0%
Subsidized Non-Resident Daily Theatre - 9 am -12 midnight	per 8 hours	Y	\$672.00	\$692.00	\$723.00	\$93.99	\$816.99	Sep-23	2022	\$31.00	4.5%
Subsidized Non-Resident Non-Profit Week / 3 Performances	per 40 hours maximum	Y	\$2,802.00	\$2,886.00	\$3,000.00	\$390.00	\$3,390.00	Sep-23	2022	\$114.00	4.0%

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Subsidized Non-Resident Week / 4 Performances	per 40 hrs max.	Y	\$3,294.00	\$3,393.00	\$3,540.00	\$460.20	\$4,000.20	Sep-23	2022	\$147.00	4.3%
Standard Resident - Setup / REH - 9 am -12 midnight	per hour	Y	\$116.00	\$117.00	\$122.00	\$15.86	\$137.86	Sep-23	2022	\$5.00	4.3%
Standard Resident Performance - 9 am - 12 midnight	per hour	Y	\$149.00	\$150.00	\$157.00	\$20.41	\$177.41	Sep-23	2022	\$7.00	4.7%
Standard Resident Social Event - 9 am - 12 midnight	per hour	Y	\$149.00	\$150.00	\$157.00	\$20.41	\$177.41	Sep-23	2022	\$7.00	4.7%
Standard Resident Daily Theatre - 9 am - 12 midnight	per 8 hours	Y	\$877.00	\$886.00	\$926.00	\$120.38	\$1,046.38	Sep-23	2022	\$40.00	4.5%
Standard Resident Week / 3 Performances	per 40 hrs max.	Y	\$3,661.00	\$3,698.00	\$3,868.00	\$502.84	\$4,370.84	Sep-23	2022	\$170.00	4.6%
Standard Resident Week / 4 Performances	per 40 hrs max.	Y	\$4,321.00	\$4,364.00	\$4,564.00	\$593.32	\$5,157.32	Sep-23	2022	\$200.00	4.6%
Standard Non Resident - Setup / REH - 9 am -12 midnight	per hour	Y	\$143.00	\$147.00	\$154.00	\$20.02	\$174.02	Sep-23	2022	\$7.00	4.8%
Standard Non Resident Performance - 9 am - 12 midnight	per hour	Y	\$177.00	\$182.00	\$190.00	\$24.70	\$214.70	Sep-23	2022	\$8.00	4.4%
Standard Non Resident Social Event - 9 am -12 midnight	per hour	Y	\$177.00	\$182.00	\$190.00	\$24.70	\$214.70	Sep-23	2022	\$8.00	4.4%
Standard Non Resident Daily Theatre / 9 am -12 midnight	per 8 hours	Y	\$1,060.00	\$1,092.00	\$1,142.00	\$148.46	\$1,290.46	Sep-23	2022	\$50.00	4.6%
Standard Non Resident Week / 3 Performances	per 40 hrs max.	Y	\$4,430.00	\$4,563.00	\$4,770.00	\$620.10	\$5,390.10	Sep-23	2022	\$207.00	4.5%
Standard Non Resident Week / 4 Performances	per 40 hrs max.	Y	\$5,216.00	\$5,372.00	\$5,619.00	\$730.47	\$6,349.47	Sep-23	2022	\$247.00	4.6%

Note: Rates for all rental spaces increase by 1.5% between midnight and 9:00 a.m.